

REMOTE WORKING SURVEY MALAYSIA

The Truth about Working from Home

How do professionals in **Malaysia** feel about remote working? And how can we go about making the 'new WFH normal' work?

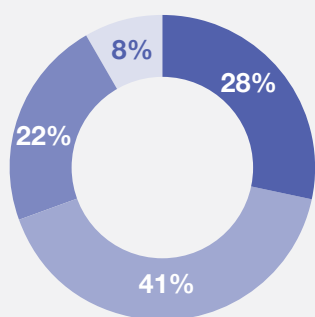


Satisfaction towards remote working

More than 4 in 6 professionals in Malaysia reflect being satisfied with their current remote working arrangements, with about 6 out of 8 noting a similar or increased level of productivity while at home.

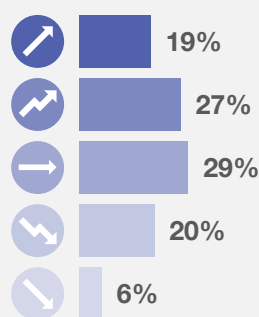
Resultingly, 7 in 9 professionals want more work from home arrangements in the future, and this may become an increasingly important factor in determining employee job satisfaction or when they choose a new role.

How satisfied are you with your current work from home arrangement?



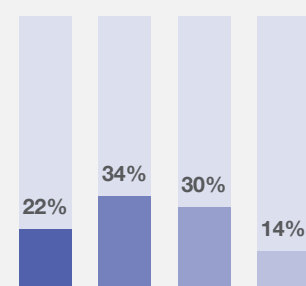
- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied

Overall, how do you rate your productivity since working from home?



- Significant increase in productivity
- Some increase in productivity
- No change / same
- Some decrease in productivity
- Significant decrease in productivity

Would you like to factor in more remote working once you are able to return to your regular working structure?



- No** – I would like to return to the office fulltime
- Yes** – I would like to work from home more often (e.g. twice per month)
- Yes** – I would like to work from home frequently (at least once a week)
- Yes** – I would like to work from home permanently (with some office visits when required)

Factors affecting remote working environment

While professionals in Malaysia enjoy greater flexibility in the comfort of their homes, they are also more distracted, less socially engaged, and have to make do without a proper office set-up.

Their biggest bugbear? Longer than usual working hours.

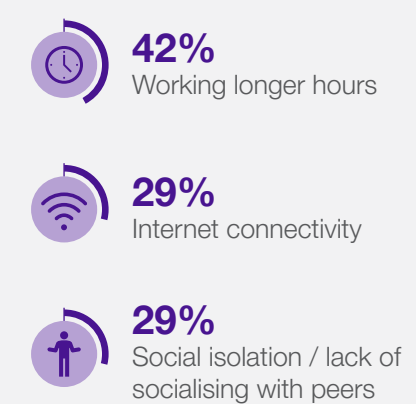
What factor(s) have caused increased productivity when working from home?



What factor(s) have caused decreased productivity when working from home?



What are the three biggest frustrations you are currently facing while working from home?



HOW TO THRIVE WHEN WORKING FROM HOME

With most professionals in Malaysia desiring at least some form of remote work arrangement in a 'post COVID-19 normal', it pays to optimise home environments for greater productivity by setting boundaries – both physically and mentally. Try creating dedicated work spaces that are “distraction-free” zones, and set up a routine that allows you to mentally start and leave work at specific hours.

To retain and attract top talent, companies also need to start embracing and implementing flexible working arrangements. This will involve more than just a change in HR policy – providing the right technologies to support flexible working, and training for managers and team members to ensure effective collaboration and communication will also be key.

For more expert insights, visit our Robert Walters [Career Advice](#) and [Hiring Advice](#) hubs.

Survey Methodology

Data derived from surveying over 240 respondents in Malaysia, identified through Robert Walters database, from 16 April to 13 May 2020. All figures here have been rounded to the nearest whole number.